

This photo shows Enbridge's pipeline right of way in central Wisconsin near Wisconsin Rapids where four underground pipelines safely and quietly move energy products 24-hours a day.

August 2020

DEAR NEIGHBOR

Message from Trent Wetmore

Ten Years after Marshall Oil Spill

Ten years ago, this summer, Enbridge's Line 6B failed, creating an oil spill on the Kalamazoo River in Marshall, Michigan. It was the most significant environmental incident in Enbridge history. The easy thing to do would be to not bring this up and hope people would forget it, but we choose to talk about it because we're proud of how it's pushed us to become a better company. Let me share some thoughts with you about how the incident has shaped and influenced our safety culture, and share a link to a website that offers more updates on the current health of the river now used by people kayaking and fishing while remaining a lasting memorial to Enbridge from a dark day in our more than 70 year history.

You should know that Enbridge accepted full responsibility from day one. We committed to clean up the spill, restore fishing and wildlife habitats, and improve use of the Kalamazoo River. In addition to replacing all of Line 6B in Indiana and Michigan, we invested more than \$8 billion in maintenance, inspection and leak detection across our crude oil pipeline



system, which includes all of our pipelines in Wisconsin. These safety measures have led to record safety performance across Enbridge's liquids pipeline system, enabling the safe delivery last year of four billion barrels of crude oil used to create gasoline, jet fuel and a variety of products essential to our daily lives.

Following Marshall, Enbridge transformed itself to prevent any similar incident from happening in the future. That experience of Marshall is etched on our DNA. It drives our unwavering efforts to deliver on safety and protection of the environment, and ultimately to achieve our goal of zero incidents. The lessons we learned, and the values we adopted over the last 10 years, are foremost in how we conduct ourselves today.

Resources and information about the Marshall release are available at enbridge.com/marshall. I encourage you to visit the website for a fuller perspective.

Trent Wetmore Midwest Regional Director

Enbridge's crude oil and liquids pipelines

Enbridge pipelines connect people to the energy they need to fuel quality of life. We operate the world's longest and most complex crude oil and liquids transportation system, with approximately 17,127 miles of crude pipeline across North America—including 8,627 miles of pipe in the United States and 8,500 miles of pipe in Canada.

Enbridge delivers more than 3 million barrels of crude oil and liquids (or 126 million gallons) every day—25 percent of the crude oil produced in North America, 63 percent of U.S.-bound Canadian exports, and 39 percent of total U.S. crude oil imports. On any single day, we are the largest single conduit of oil into the U.S. Learn more about this and our other energy transportation systems including natural gas and renewables at **enbridge.com**.



> Ten years after the most significant environmental incident in Enbridge history, the current health of the river draws fishermen, kayakers, and wildlife. Safety culture and practices have changed, and the former pipeline has long been replaced.

Enbridge on safety

Our 2019 annual performance at a glance

Last year, Enbridge safely transported nearly 4 billion barrels of oil, the highest volume in our 70-year history. Even with the record-setting volumes of oil transported, we sustained a strong safe delivery performance. However, we did experience seven incidents—six of which were contained on Enbridge property (terminals, pump stations, etc.), spilling a total of 214 barrels of oil, of which 106 barrels in northern Canada were spilled outside of Enbridge property and cleaned up. For perspective, this is approximately a third the volume of a rail car.

Even one leak is too many. We continually strive to meet the goal of preventing all incidents, so in addition to safely, effectively and thoroughly responding to, containing and

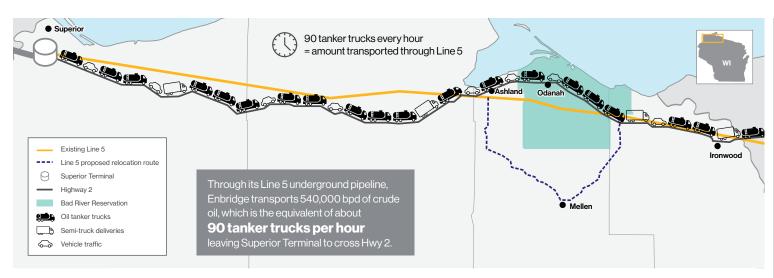
cleaning up each spill, every incident or near miss is investigated to identify and address root causes. We also continue to invest in research and technology, and to engage every employee and contractor to build a stronger and more resilient company culture relentlessly focused on safety.

The annual Safety Report to the Community highlights the company's safety performance. It's an opportunity to share our ongoing efforts to become even safer, and to let you judge for yourself how we're doing.

For more information about Enbridge's 2019 Safety Report to the Community, visit enbridge.com/reports/safety-report-to-the-community-2019.

Enbridge in Wisconsin



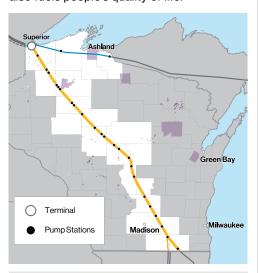


Line 5 Wisconsin Segment Relocation Project

Enbridge has come to agreement with landowners for critical land rights needed for the relocation of Line 5 in northern Wisconsin. We have now withdrawn our application to the Public Service Commission (PSCW) for authority to acquire property by condemnation. It's our practice to work diligently to reach agreement with 100% of landowners along a Project route, as we did most recently in Wisconsin, on the Line 3 Replacement Project in Douglas County, and now again for the Line 5 Segment Relocation Project. Trent Wetmore, Enbridge Regional Director for Midwest Operations says, "This clearly demonstrates our commitment to working with landowners to reach agreement without having courts involved, as well as having landowner support for our relocation project. We have worked hard, as we always do, to make fair and equitable agreements with landowners."

Economic impact in Wisconsin: 2019

We move a very large slice of North America's energy, safely and reliably. To do so includes operating our pipeline system and associated facilities in Wisconsin, which also fuels people's quality of life:



348

Workforce in Wisconsin

\$37.7 million
Tax revenue

\$311,000 Community investment in 2019

For more information about Enbridge and how we fuel the Wisconsin economy, visit **enbridge.com/Wisconsin**.

Enbridge is rerouting a segment of Line 5 at the request of the Bad River Band of the Lake Superior Tribe of Chippewa Indians. The Band has filed a lawsuit which seeks to force removal of Line 5 off the Reservation. After evaluating multiple routes, Enbridge designed and has now acquired an approximately 40-mile route, which will minimize environmental and social impacts while protecting sensitive resources.

To learn more about the project, visit **enbridge.com/L5Wis**.

Tribal Cultural Monitors Inform Project

There are several surveys that permitting agencies (such as the Wisconsin Department of Natural Resources and the U.S. Army Corps of Engineers) require so they can make their decisions. These include surveying for wetlands and waterbodies, threatened and endangered species, and conventional archaeological and historic resources. To complement these surveys, Enbridge has completed Tribal Cultural Resources surveys, asking Dirt Divers Cultural Resources Management, LLC to complete the surveys.

Jim Jones – owner and Leech Lake Band citizen, with a 20-year tenure as the Cultural Resource Director for the Minnesota Indian Affairs Council – led the effort.

In our Indigenous People's Policy, we commit to pursuing sustainable relationships with Indigenous Nations and groups in proximity to where we conduct business, and to employing and engaging tribal citizens and leadership. We are accomplishing this, in part, by conducting Tribal Cultural Resources Surveys and also having Tribal Cultural Monitors on the separate conventional archaeological surveys and our geotechnical boring work (where we take deep soil samples to better understand the subsurface soil and bedrock characteristics to aid with final design and construction). Tribal Cultural Monitors will also be employed during construction.

Protecting tribal cultural, archaeological, historic, architectural, and natural resources is important to the success of our projects and operations. We recognize we must have meaningful tribal citizen contributions in our environmental and cultural resources survey efforts. This approach helps us to refine our pipeline route alignment, to avoid sensitive cultural and environmental resources, thoughtfully design wetland and waterbody crossings to avoid and minimize impacts and develop restoration plans that will restore the project right-of-way as close as we can to pre-construction conditions.

Working with communities

Meet the Wisconsin Community Engagement Team:

Landowners can connect with Enbridge through land agents who have access to information relevant to property and pipeline easements. Community stakeholders like local elected officials can connect with Enbridge through Community Relations Specialists like Michelle who works north of Ladysmith; and, Jon, who works south of Ladysmith. Connect with us at enbridge.com or by calling our Enbridge in Wisconsin phone number at 715-395-3813.



• Michelle Johnson Community Relations Specialist Public Affairs, Communications & Sustainability

A native of Wisconsin, I spent the last eight

years at Enbridge in our supply chain group. Prior to Enbridge, I worked in transportation planning, rural economic development and tourism at the state and national level. I look forward to connecting with you! Until then, stay safe and stay healthy.



Jon Eisele
Community

Relations Specialist Public Affairs, Communications & Sustainability

I come to Enbridge with 20+ years in the

utility and pipeline industry: 15 years running stakeholder outreach for the Call Before You Dig center in Minnesota and then eight years managing public awareness programs with Alliance Pipeline. I look forward to a time where we can meet and talk about your community and interests and our operations.



Enbridge in Wisconsin e-newsletter, if you're interested, please email:

enbridgeinwi@enbridge.com

Public pipeline safety meetings in Wisconsin. A look at the numbers since 2017:

16

Number of **public pipeline safety meetings** Enbridge has held in Wisconsin since October 2017

50,728

Number of community members, landowners, elected officials and emergency response professionals invited



Before you dig

Much of Enbridge's vast pipeline network crosses rural areas. As such, it's important for landowners along our pipeline rights-of-way to:

- Call 811 in the Wisconsin if you plan on any soil-disturbing activities—including deep tilling, ditching, soil ripping, drain tile installation, digging fence posts, or building roads, sidewalks, driveways, ditches or buildings.
- Know where pipelines are located near you.
- Know how to recognize a potential pipeline leak.
- Know what to do in a pipeline emergency.
- Know the contact information for the Enbridge land representative in your region, as well as our Public Awareness Program.

Consider that over time, normal surface erosion, previous digging projects, heavy rains, floods and droughts can impact the depth of cover over the pipeline. Therefore, calling 811 is always the safest step before disturbing soil. Pipeline damage, even if it does not immediately result in a visible leak, should be reported to Enbridge. Protective coating damage or even a small dent in the pipeline could lead to a major problem in the future.

More information for landowners is available at **enbridge.com/awareness**

Committed to Safety

Enbridge tests, reviews, and works to improve preparedness and response.



On Thursday, June 11, Enbridge held a safe and successful field deployment and emergency response exercise on Swan Lake, just west of Pardeeville, Wisconsin. Following existing safety and COVID-19 safe work protocols, Enbridge response professionals tested equipment and techniques to enhance our pipeline safety program.

Enbridge is committed to the safety of those who live, work and recreate near our pipelines.



 Training exercises are important to ensure our response plans and equipment are tested.