Contents



Front cover

The 2.25-megawatt (MW) Lambertville solar farm will provide solar energy to our Lambertville, New Jersey compressor station beginning in the fall of 2020. We have a number of projects under construction or in planning to generate renewable power for our operations – accelerating the shift to a lower-carbon future.

Forward-looking information and non-GAAP financial measures

This Sustainability Report contains forwardlooking information, or forward-looking statements, and non-GAAP financial measures. Please see the "Forward-looking information" and "Non-GAAP financial measures" chapters on pages 98 and 99 of this report.

Websites links

This report contains references to Enbridge's website. These references are for the readers' convenience only. This report also has links to websites owned and operated by third parties. When clicking on those links, users will leave our website. These links are provided for additional information and convenience only. Enbridge is not responsible for third-party websites or their content. Enbridge is not incorporating by reference any information posted on enbridge.com or any third-party website.

Conventions

The terms "we," "our," "us," "Company" and "Enbridge" as used in this report refer collectively to Enbridge Inc. and its subsidiaries unless the context suggests otherwise. These terms are used for convenience only and are not intended as a precise description of any separate legal entity within Enbridge. Unless otherwise specified, all dollar amounts are expressed in Canadian dollars; all references to "dollars," "\$" or "C\$" are to Canadian dollars and all references to "US\$" are to United States dollars. All amounts are provided on a before-tax basis, unless otherwise stated.

3 Introduction

- 4 A message from our President & Chief Executive Officer
- 6 A message to our readers
- 7 About this report
- 8 Key sustainability topics
- 10 Stakeholder engagement
- 12 Our role in society
- 15 Sustainability at Enbridge
- 16 2019 highlights

17 Accountable, responsible, transparent governance

- 18 Corporate governance
- 21 Risk management
- 23 Business ethics
- 25 Political advocacy and accountability

27 Protecting our environment

- 28 Climate change and the energy transition
- 35 Local environmental impacts

39 Operating safely and reliably

- 40 Safety
- 45 Asset integrity
- 50 Our innovation mindset
- 51 Emergency preparedness and response

53 Engaging with partners, communities and customers

- 54 Indigenous inclusion
- 59 A conversation with Chief Sellars
- 60 Community engagement
- 64 Customer relations

68 Building an engaged and energized workforce

76 Delivering shared value

- 77 Corporate citizenship
- 81 Supply chain management
- 83 Economic impact

86 Appendix

- 87 Trade associations memberships
- 88 Fines, penalties and violations
- 89 Process safety incidents
- 90 Content indices
- 97 Glossary