

A message to our readers

Welcome to Enbridge's 2019 Sustainability Report.

This report continues Enbridge's long commitment of disclosure and transparency about how we do business and how we strive to do well by the communities where we live and operate.

This report is also a reflection of a year that has posed unique challenges and events that have prompted us to focus on what truly matters – and the responsibilities we have as a company, and as people, to each other, our communities and our environment.

Our name, Enbridge, is meant to connote our commitment to build a bridge to a future that provides affordable, accessible and lower-carbon energy. This is all enabled by our focus on sustainable stewardship of the environment, fostering a diverse and inclusive workplace, developing our people and building the trust of communities.

The energy industry is in the midst of transition and we recognize the need to adapt to the changing expectations of our customers and positively impact the communities we serve. We are proud of the progress we've made during this transition, much of which is highlighted in this report, and are focused on our opportunities for improvement. In future reporting, you can expect us to refine our key indicators and set targets.

In conjunction with this report, you can find a detailed [Global Reporting Initiative \(GRI\)](#) index on our website. Additionally, this year for the first time, we've aligned our performance data with the [Sustainability Accounting Standards Board \(SASB\)](#) voluntary framework. In 2019, the Company issued a climate report to align with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) to provide more details on how we are mitigating risk from climate change. We believe that alignment with SASB and TCFD is a positive step in measuring the progress we are making.

During these extraordinary times, we are reminded of that fact that what we do is so much more than energy we provide to society. It's about supporting the well-being and safety of our employees and customers and investing in our communities.

Thank you for your interest in the 2019 Sustainability Report and Enbridge.

Chief Sustainability Officer

In September 2020, **Pete Sheffield** became Enbridge's new Vice President & Chief Sustainability Officer (CSO).



As CSO, Pete and his team will work with internal and external stakeholders to develop sustainability strategies and policies, and manage Enbridge's reporting and disclosure of environmental, social and governance (ESG) performance.

Corporate reporting

In addition to this report you can find specific, complementary information in the following:

- Our stand-alone report on climate strategy — [Resilient Energy Infrastructure](#) — informed by the TCFD.
- Our discussion paper [Indigenous Rights and Relationships in North American Energy Infrastructure](#), developed in response to shareholder interest.
- The annual [Enbridge Safety Report to the Community](#), which details the progress we're making in safety and reliability of operations.
- Enbridge's [Notice of 2020 Annual Meeting of Shareholders and Management Information Circular](#) and [2019 Annual Report](#), which include details related to our corporate governance, financial performance and assessment of risk.