Unrivalled in the industry due to their scale, scope and connectivity, Enbridge’s natural gas transmission pipeline assets cover about 26,000 miles in 31 U.S. states, five Canadian provinces and offshore in the Gulf of Mexico. The U.S. transmission component of our network includes nine interstate pipeline systems — and the real-time operation and coordination of these systems are handled by the Gas Control Center in Houston. Gas Control is responsible for the continuous monitoring and operation of these systems. Real-time data, provided via an extensive computer network from our many pipeline facilities to our control room, enables our controllers to monitor gas pressures throughout our pipeline facilities, as well as gas receipts and gas deliveries to and from our customers. The Gas Control Center also serves as a 24-hour point of contact along our pipeline system rights-of-way for any issues that arise along the systems.

Our Gas Control staff work 24 hours a day, 7 days a week and 365 days a year. In addition to the around-the-clock operation of our staff, our Gas Control management team is on-call at all times to provide direction, guidance and support, as needed. Enbridge also has a fully functional alternate Gas Control Center geographically removed from the Houston area.

Trained staff at Enbridge’s Gas Control Center in Houston, Texas keep watch over Enbridge’s vast network of transmission pipelines as we safely and reliably transport natural gas from various supply sources to key delivery markets across the United States. It’s their job to keep the pipelines operating safely, monitor all our facilities and prevent incidents from occurring.