

Whether your property already has a pipeline where maintenance work is necessary, or communication has begun regarding a new pipeline on your property, you can count on Enbridge to respect your property and minimize disruption.

We will exercise care and diligence throughout the construction process. And we will communicate openly and regularly so that you know what to expect and fully understand the construction process and related safeguards we employ.

Enbridge representatives will notify affected landowners well before construction begins, and our inspection team will closely monitor all activities to ensure that the terms of our easement and agreed-upon restrictions are respected.

An Enbridge right-of-way agent will be readily available on short notice to address any construction questions or concerns.

The right-of-way agent will be responsible for following up on these questions and concerns and will respond to inquiries within 48 hours.

Please call our toll-free, 24-hour information hotline to advise us of any construction or environmental related issues—and we will make every effort to resolve these issues.

Some disruption to property is unavoidable during construction, and certain damages may result. If that happens, you'll be fairly compensated for any damages.

## **Structures**

Early on, please make sure to notify us of any structures on your property so we can ensure they're not impacted by our construction.

In certain areas, blasting is necessary to create the trench. All blasting will be performed by registered licensed blasters, in accordance with all appropriate state and local approvals, and monitored by blasting inspectors. In the unlikely event that our construction directly causes any damage to a structure, we will either repair the damage or compensate you for the damages.

## Restoration of lands

Following pipeline installation, all disturbed areas will be returned as close as possible to the original contours, and the entire work area will be restored in compliance with all applicable federal, state and local permits.

All temporary fencing and gates required during construction will be removed, and we'll restore all fences as close as is practicable to preconstruction conditions.

Our right-of-way agent will be available throughout restoration to respond to landowner questions and concerns. Following restoration, we will return to review and evaluate any follow-up issues or concerns.

While Enbridge will maintain the permanent right-of-way, temporary work areas will revert to the property owner following construction and restoration.

