

# Safety and Reliability Policy

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## DOCUMENT INFORMATION

DOCUMENT TYPE	VERSION NUMBER	EFFECTIVE DATE	FUNCTIONAL OWNER	POLICY MANAGER	POLICY OWNER
Governing Policy	2.0	December 20, 2019	Safety & Reliability	Director Risk, Standards & Assurance	VP Safety & Reliability

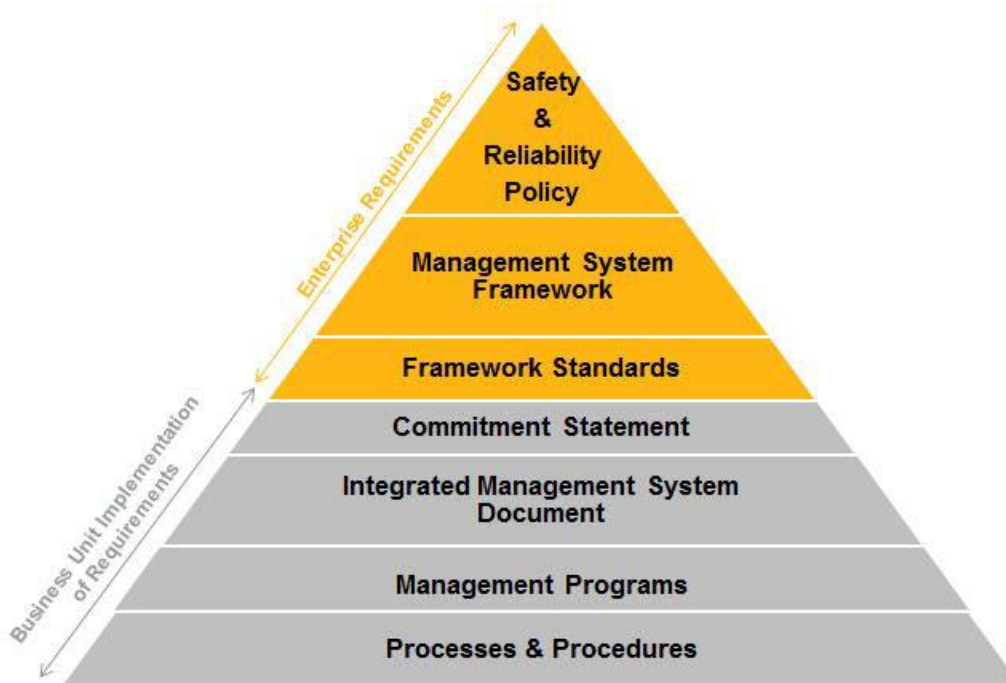
**DOCUMENT VERSION HISTORY**

<b>VERSION #</b>	<b>DATE</b>	<b>SUMMARY OF CHANGE</b>
1.0	September 20, 2017	Policy created
2.0	December 20, 2019	Placed existing content into new enterprise template for Governing Policies. Removed selected details related to elements, programs and policies; removed representative lists of business units and central functions; updated Enbridge Ethics Helpline access information (hyperlink and SMS text number); updated Policy Owner (from Vice-President, Enterprise Safety & Operational Reliability to Vice President, Safety & Reliability); and added Policy Manager (Director, Risk, Standards & Assurance).

## Safety and Reliability Policy

Enbridge Inc.'s primary duty is to safety and reliability, and we are committed to meeting our obligations for safety, security, and protection of the environment, as well as delivering on our commitments to stakeholders. A strong safety culture and a disciplined, deliberate, and unrelenting approach to risk mitigation are keys to our continued success and foundational to our future growth. As such, maintaining and continually improving upon our safety and reliability performance is our goal and this requires us to conduct our activities in a systematic, comprehensive, and proactive manner that manages risks and prevents incidents across the lifecycle of our assets (from design, to procurement, to construction, to operations, and through abandonment) - that is, *doing the right thing, the right way, every time*.

We will achieve this level of discipline through our **Enbridge Management System Structure**, which comprises enterprise minimum requirements and business unit implementation of these requirements. This structure has built in all dimensions of safety and reliability, including risk management and process safety. The prevention of catastrophic incidents is crucial and this robust structure allows us to mandate the application of systematic risk management – good design principles, engineering, and operating practices – throughout Enbridge Inc.



The Enbridge Management System Structure's enterprise minimum requirements include this Safety & Reliability Policy, the Management System Framework, and Framework Standards.

The Management System Framework prescribes multiple process-centered *elements* which reinforce the iterative Plan – Do – Check – Act cycle and mandatory management *programs* for areas such as integrity management, safety management, environmental protection, emergency management, damage prevention, and security management.

This Safety & Reliability Policy represents Enbridge Inc.'s overarching commitment and is an umbrella policy which wraps around policies related to individual mandatory management programs.

Where more detailed requirements are necessary, Framework Standards specify additional minimum requirements.

Each business unit must establish, implement, and maintain an Integrated Management System for their defined assets and business processes, which meets the enterprise minimum requirements.



Additionally, as business units rely on central functions to fulfill some of their responsibilities, these central functions must also meet the enterprise minimum requirements, where applicable.

The effectiveness of our Enbridge Management System Structure – how well we enable and ensure that we are doing the right thing, the right way, every time – is a product of the thoughtful design of the Management System Framework and Framework Standards, and the implementation of these enterprise minimum requirements by the business units.

## Hazard & Incident Reporting: See or hear it? Report it!

All workforce personnel (employees and contractors) are responsible for safety, and we expect hazards, potential hazards, and incidents to be reported – if you see or hear it, you must report it.

Workforce personnel who make a good faith report will not be subjected to adverse employment action solely for making such report. Workforce personnel can make a good faith report through established systems and procedures, or to a People Leader, Ethics & Compliance, Human Resources, Law, or the Enbridge Ethics Helpline at [www.enbridgeethicshelpline.com](http://www.enbridgeethicshelpline.com) or 1.866.571.4989 (phone) or 1.281.688.2605 (SMS text); suspected violations can be reported using the same means.

People Leaders are responsible for promoting open communication and trust in the workplace so that workforce personnel feel secure about voicing concerns, without any real or implied threat of retaliation.

Retaliation or harassment of any form for reporting hazards, potential hazards, or incidents, or participating in an investigation of such concerns, is strictly prohibited and substantiated threats of retaliation, actual retaliation and/or harassment will be met with appropriate disciplinary action, including termination.

These reporting and non-retaliation expectations are consistent with provisions of the Enbridge Statement on Business Conduct.

## Terms

Enterprise definitions for select terms including requirement, hazard, and incident, are contained in the Framework Standard—Controlled Vocabulary.

## Applicability

This policy is applicable to Enbridge Inc., along with its subsidiaries and controlled entities (collectively "Enbridge") as well as their directors, officers, employees, consultants, and contractors in all countries where Enbridge conducts business. Joint venture partnerships where Enbridge is the operator are also included. Suppliers are excluded.

## Business Unit Responsibility

Business units must endorse this policy through a commitment statement signed by their respective President.

## Policy Management

This policy is approved and governed by the Operations & Integrity Committee and authorized by its Chairperson, currently the President & Chief Executive Officer of Enbridge Inc. The Vice President, Safety & Reliability is Policy Owner. The Director Risk, Standards & Assurance is Policy Manager.