Safety is the very foundation of our business. It’s important that our neighbors know how to recognize and safely respond in the unlikely event of a pipeline emergency.

The pipeline follows a narrow, clear stretch of land called a right-of-way. This right-of-way enables Enbridge employees and contractors to access the pipeline for inspection, maintenance, testing and in an emergency.

Know what to look for
Recognize any unusual sights, sounds or odors.

Know what to do
• Avoid contact with any escaping liquids or gases.
• Do not touch any liquid or vapor that may have come from the pipeline.
• Do not drive into the area or start your car.
• Do not turn on or off anything that may create a spark:
  • Do not operate pipeline valves.
  • Do not enter an Enbridge facility.

Know who to call
Our toll-free, 24-hour emergency numbers can be found online at Enbridge.com/emergency or on a nearby pipeline marker.

We recommend saving our contact information in your cell phone for easy access.

Pipelines are the safest, most efficient and most reliable way to transport liquid and natural gas energy resources. We work diligently to protect our underground pipeline infrastructure because it means our neighbors, employees and contractors are protected as well.

If you have questions about pipelines and/or pipeline safety, please contact us:

IN THE U.S. (877) 799-2650
U.S.publicawareness@enbridge.com

IN CANADA (877) 640-4866
cdnpublicawareness@enbridge.com

Help us keep communities safe by sharing important information with family and friends.

Pipeline safety and emergency information

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HELP US KEEP COMMUNITIES SAFE BY SHARING IMPORTANT INFORMATION WITH FAMILY AND FRIENDS.