Pipeline safety and emergency information



Safety is the very foundation of our business. It's important that our neighbors know how to recognize and safely respond in the unlikely event of a pipeline emergency.



The pipeline follows a narrow, clear stretch of land called a right-of-way. This right-of-way enables Enbridge employees and contractors to access the pipeline for inspection, maintenance, testing and in an emergency.

Know what to look for

Recognize any unusual sights, sounds or odors.



You might see:

- · Dirt being blown or appearing to be thrown into the air
- A white vapor stream or mist-like cloud over the pipeline
- Dead or dying vegetation in an otherwise green area A dry area in a wet field
- Flames coming from the ground or appearing to burn above the ground A colorful sheen appearing on water
- Liquid on the ground
- Continuous bubbling in pools of water
- · Unexpected ice or frost on the ground



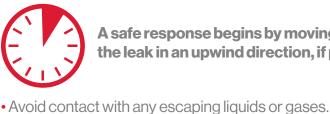
or hissing noise.

You might hear a roaring, blowing



You might smell odors similar to gasoline or diesel fuel. Or smells such as skunk or rotten egg odor.

Know what to do



the leak in an upwind direction, if possible.

A safe response begins by moving away from

- Do not touch any liquid or vapor that may have come from the
- Do not drive into the area or start your car.
- Do not turn on or off anything that may create a spark:











Know who to call

Do not enter an Enbridge facility.

Our toll-free, 24-hour emergency numbers can be found online at Enbridge.com/emergency or on a nearby pipeline marker.

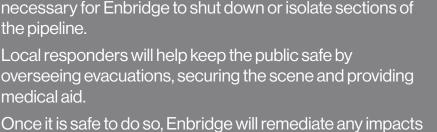
Once you are in a safe location, call 911 and then call Enbridge.

easy access. 111111 What Happens Next?

We recommend saving our contact information in your cell phone for



Enbridge and local emergency responders will work together to control the situation. It may be



caused by a pipeline leak. HELP US KEEP COMMUNITIES SAFE BY

SHARING THIS IMPORTANT INFORMATION

WITH FAMILY AND FRIENDS Pipelines are the safest, most efficient and most reliable way to transport liquid and natural gas energy resources. We work

diligently to protect our underground pipeline infrastructure because it means our neighbors, employees and contractors are protected as well.

If you have questions about pipelines and/or pipeline safety, please contact us:

IN THE U.S.

(877) 799-2650

USpublicawareness@enbridge.com



Call before you dig.

IN CANADA

(877) 640-8665 cdnpublicawareness@enbridge.com



