

## Protecting people and pipelines

Safety is, and always will be, our number one priority. That's why we invest heavily and our team devotes hundreds of thousands of hours every year to keep our systems running smoothly and without incident. Our program of preventative safety measures includes:

- Using high-quality steel, anti-corrosion coatings and cathodic protection (a low-level direct current) to deter corrosion
- Pressure testing new and existing pipelines
- Following inspection and preventative maintenance programs
- 24-hour monitoring of our pipelines and facilities
- Conducting frequent aerial and periodic ground inspection of our right-of-way surveys
- Using automatic shut-off and remote control valves
- Conducting emergency response preparedness training and drills for employees and third-party emergency responders
- Providing public awareness safety information to our pipeline neighbors

We supplement our maintenance procedures with integrity management plans, which

provide greater protection in high consequence areas.

The U.S. Department of Transportation credits pipelines as the safest, most reliable and efficient manner of transporting crude oil and other liquid petroleum products. It's why we build them, and why we would like you to know more about them.

### The warning signs

Be observant of unusual sights, sounds and smells near the pipeline and immediately report anything out of the ordinary by following our Steps for a Safe Response.



#### You might see:

- Liquid on the ground
- Discolored snow or vegetation
- Oily sheen on water surfaces



#### You might hear:

- A roaring, blowing or hissing sound



#### You might smell:

- An unusual sulfur or rotten egg odor

### Steps for a safe response

- Call **911**
- Call the toll-free, 24-hour Enbridge emergency number for your area:  
**800-858-5253**
- Follow instructions provided to you by Enbridge and local emergency responders



**Life takes energy** and our job is to move the energy you need as safely as we possibly can with measures including 24-hour real time pressure monitoring, in-line inspection, integrity digs with visual inspections, and public awareness. Our pipeline systems and facilities are designed with high-quality materials and engineered to meet a variety of operating conditions and pressures.

**Because safety matters.**



# Enbridge Midwest Region North Dakota, Minnesota & Wisconsin



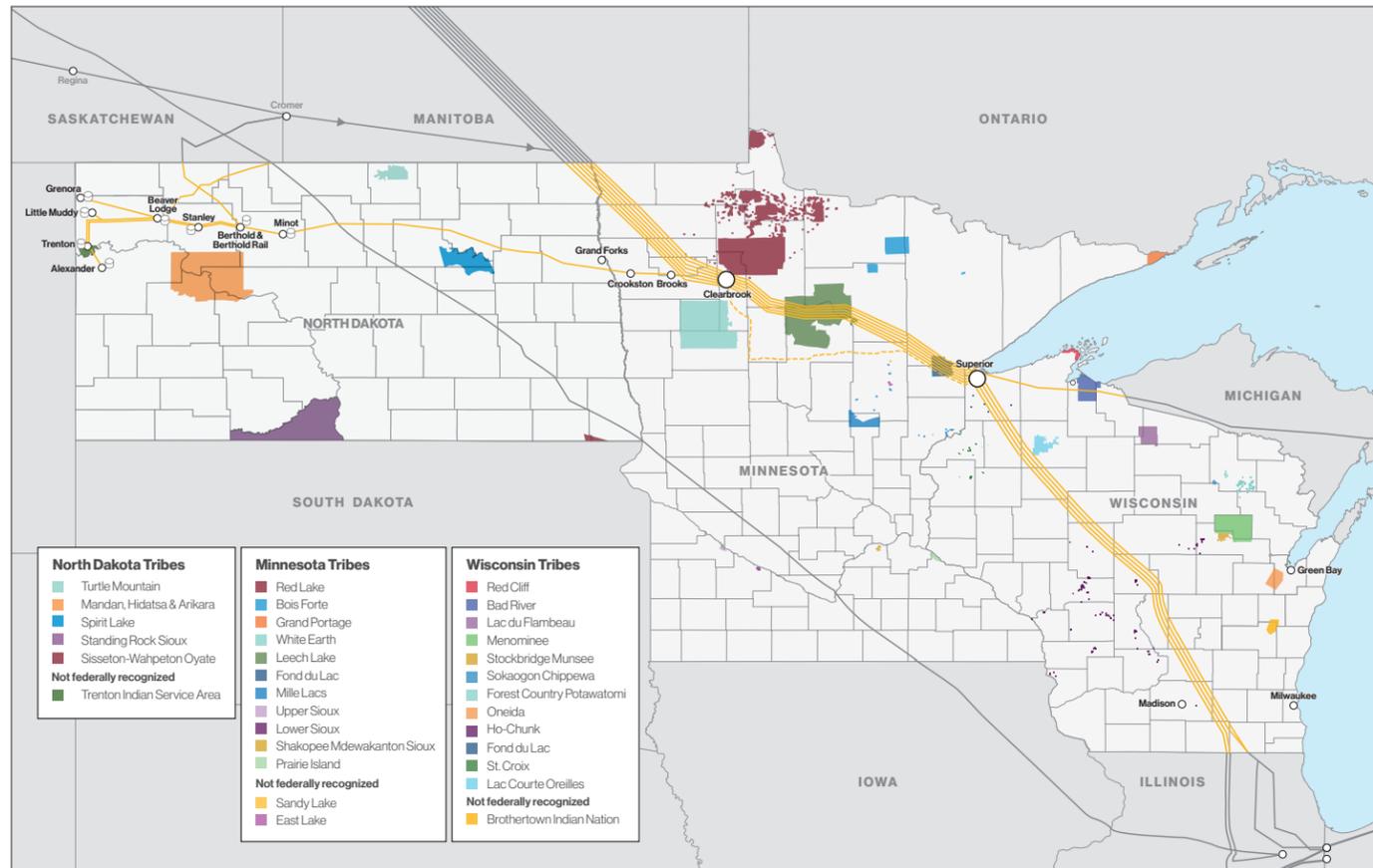
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**Enbridge Energy, Limited Partnership has proudly operated our pipeline system for decades, transporting North American crude oil and natural gas liquids from Canada, Montana and North Dakota to refineries in the Great Lakes region and beyond.**

Enbridge transports essential North American petroleum so it can be refined into products used every day across the United States from asphalt for roads to jet fuel and gasoline for our vehicles as well as feedstock for fertilizer, plastics, cosmetics, poly-fibers and other products. Enbridge transports an average of 2.8 million barrels (about 117.6 million gallons) of crude oil every day.

Supporting the North American energy industry requires that Enbridge hire employees to operate, manage, and monitor our pipeline systems and crude oil storage facilities, as well as work with landowners, community leaders, and emergency responders along our pipeline route. In addition, our contractors hire hundreds or more during expansion and maintenance projects.



Our underground pipeline system is part of the world's longest liquid petroleum pipeline system and has expanded to meet market demand over the years. Today, we continue to expand to meet transportation needs of energy producers and refiners for growing supplies of North American crude oil.



► Emergency response preparedness training exercises are collaborative drills between Enbridge and external response organizations and agencies.

### Protecting the environment

We actively pursue ways to minimize our impact on the environment, and support initiatives that help us protect air, land and water resources.

- Protecting the environment, compliance with regulatory requirements, and maintaining good landowner relations are important. Prior to any construction activity, Enbridge must obtain all necessary licenses, permits and approvals.
- Enbridge's own strict environmental management practices include a review of soil conditions and land use prior to starting construction. Construction crews are instructed to think of themselves as guests and respect landowners' property.
- We use modern construction techniques to prevent soil erosion, protect topsoil, repair drain tiles and irrigation systems, and alleviate soil compaction.

- Our goal is to restore property as close to its preconstruction condition as possible to honor landowners and to be good stewards of the land our pipeline system crosses.

### Supporting Communities Along our pipeline

Enbridge believes in being a responsible and active member of the communities in which we live and operate. Our Community Investment Program partners with organizations that champion solutions for safety, environmental and social issues. We encourage active community involvement by our employees. Our Safe Communities program is dedicated to providing small grants to first-responder organizations located along our pipeline route to help underwrite equipment or training. In addition, Enbridge pays millions of dollars in property taxes; hires local

employees and contractors; and, purchases equipment, supplies and services locally, whenever possible.

### Midwest Region Fast Facts

- **Employees**  
More than 700
- **Office Locations**  
ND: Minot, Grand Forks  
MN: Bemidji, Edina, Duluth  
WI: Superior, Janesville
- **Terminal Locations**  
ND: Minot, Grenora, Berthold, Little Muddy, Trenton, Alexander, Bever Lodge, Stanley  
MN: Clearbrook  
WI: Superior