

# Health and safety



## Why it's important

Building a bridge to a better future starts with safety; if we don't get this right, nothing else matters. It's our duty to keep the public, the members of our team, and the environment safe.

## Our goal

- Achieve a 10% improvement over the previous three-year average total recordable incident frequency (TRIF) rate for employees and contractors

## Our approach

Safety is a core value and a top priority in our strategic plan. Our six [safety principles](#) highlight the fundamental beliefs we share on our path to a zero-incident and zero-injury workplace:

- All injuries, incidents and occupational illnesses can be prevented.
- All operating exposures can be controlled.
- Leaders are accountable for safety performance.
- All employees and contractors are responsible for safety.
- Assessment and improvement are a must.
- We promote off-the-job health and safety for our employees 24/7.

Our [Safety and Reliability Policy](#) articulates our overarching commitment to safety and is an umbrella policy that incorporates policies related to all of our management programs that each business unit must implement.

A robust governance framework (see page 66 of the [2023 Sustainability Report](#)) identifies safety accountabilities and responsibilities at every level of the organization – from Enbridge's Board of Directors through to all workforce personnel (including employees and contractors). Every member of the team has the authority and duty to stop unsafe work and to report hazards, potential hazards and incidents. Safety performance metrics are tied to each Enbridge employee's short-term incentive pay.

## Safety Culture Framework

The Enbridge Safety Culture Framework identifies four key traits – leadership, ownership, vigilance and resilience – which, taken together, create the model for a strong, well-functioning and sustainable safety culture, and drives excellent safety performance. We break each of these traits down into attributes and key behaviors that can be measured through regular surveys and assessments, allowing us to track them over time and map them against our teams' safety performance.

We regularly conduct safety culture surveys with our employees and contractors to identify long-term trends for our safety culture and areas across the organization where we can focus attention. These surveys provide insight into the strength of our safety culture and clarity on opportunities for improvement. The results help with developing and implementing action plans for each business unit with progress reports being submitted to Enbridge's executive team and Board of Directors. These results and action plans help strengthen our Safety Culture Framework and empower our employees to ensure safety is embedded across all our actions.



**Lifesaving Rules**

Our [Lifesaving Rules](#) (LSR) are an important touchstone of our safety culture. The rules are intended to heighten our awareness of the high-risk, high-consequence hazards we face in our work, and to supplement and support existing management systems, programs and policies.

In 2011 we established our Lifesaving Rules for our employees and contractors. The Lifesaving Rules are about safety, and our first course of action is to complete a thorough investigation whenever we believe a Lifesaving Rule may be broken. Everyone at Enbridge, employees and contractors, is responsible for following the Lifesaving Rules, and compliance is mandatory.



**LSR #1 – Hazard Management**

I will complete a hazard assessment prior to starting work and reassess if conditions change and new hazards are introduced.



**LSR #2 – Driving Safety**

I will only operate a motor vehicle or mobile equipment when free from the adverse effects of alcohol or any substance that causes impairment.



**LSR #3 – Confined Space Entry**

I will confirm the atmosphere has been tested, is monitored and a plan is in place prior to entering a confined space.



**LSR #4 – Ground Disturbance**

I will verify the location of buried utilities through surface locating and positive identification prior to conducting a mechanical excavation.



**LSR #5 – Isolation of Energized Systems**

I will verify isolation and zero energy before work begins on energized or pressurized systems (Lockout/Tag-Out).



**LSR #6 – Reporting of Safety Related Events**

I will immediately report significant safety-related events.



**LSR #7 – Bypassing Safety Controls**

I will obtain authorization before overriding or disabling safety-critical equipment or controls.

**More information**

See our [2023 Sustainability Report](#) for performance data and highlights.

See our [2023 ESG Datasheet](#) for health and safety performance data.