

# Emergency preparedness and response



## Why it's important

While we plan for safe, reliable and incident-free operations, potential threats to our business can come in many forms – including natural disasters, pandemics or emergencies involving workers and/or damage to our facilities – and we must be prepared. As an operator of critical energy infrastructure, we have measures in place to anticipate risks, and to respond to and minimize impacts should an incident occur.

## Governance

A robust governance framework identifies accountabilities and responsibilities at every level of the organization – from Enbridge's Board of Directors through to all workforce personnel (including employees and contractors). Every member of the team has the authority and duty to stop unsafe work and to report hazards, potential hazards and incidents. Safety and reliability performance metrics are tied to each Enbridge employee's short-term incentive pay.

The following list outlines how we maintain oversight of emergency preparedness and response from the Board level to individual employees.

- Board of Directors:** The Board and its five committees are responsible for identifying and understanding Enbridge's principal business risks, including safety risks, and overseeing the implementation of appropriate systems to monitor, manage and mitigate those risks. The Board also oversees the Company's strategic planning process, including reviewing and approving our strategic plan annually.
- Safety and Reliability Committee:** This Board committee is responsible for: pipeline and facility integrity; incident response; environment, health and safety, including environmental management systems; safety culture; and safety and operational reliability, including climate-related physical risks.
- Executive Leadership Team:** This team is responsible for the Company's sustainability performance; integration of sustainability considerations into strategic and financial plans and operational and functional responsibilities; and the Company's performance and long-term success.
- Management:** Management establishes and oversees adherence to corporate policies and programs; integrates safety strategies and risk management into day-to-day operations and includes the Indigenous Steering Committee and Operations and Integrity Committee, with executive oversight.
- Operations and Integrity Committee:** This senior management committee is chaired by the Chief Executive Officer and is accountable to ensure safe and reliable operations with oversight of critical operational risks. The committee scope includes all business unit projects including contractors; central functions with management system accountabilities; and joint ventures. Each business unit is accountable for their safety and reliability performance, ensuring their integrated management system meets the enterprise minimum requirements and is consistent with the committee direction. This committee supports the Safety and Reliability Committee of the Board of Directors.
- Employees:** Employees are responsible for implementing departmental initiatives that help us conduct our business in a safe, socially responsible and ethical manner, consistent with our policies and values.

## Policies

Enbridge is committed to systematic and effective emergency management programs that apply across the lifecycle of assets and activities. The emergency management programs reflect our Company values, support relevant internal policies and comply with applicable government regulations and standards. Enbridge's purpose regarding emergency management programs is to embed emergency management into the organization and to effectively prevent or mitigate, prepare for, respond to and recover from all incidents and emergencies.

## Memberships, partnerships and external commitments

Through industry associations (such as the American Petroleum Institute, Liquid Energy Pipeline Association and Canadian Gas Association) we exchange best practices with other operators and participate in committee activities to improve our emergency response capabilities.

In the U.S., we actively participate in public awareness groups sponsored by the American Petroleum Institute, the Association of Oil Pipe Lines, the Interstate National Gas Association of America and the Common Ground Alliance. In Canada, we engage with the Canadian Gas Association. We are also a member of the Pipeline Operators Safety Partnership, a group of pipeline operators who work together to build relationships with first responders and promote pipeline safety.

We are also committed to strengthening our partnerships with the first responders who protect people's lives and secure the area in an emergency. This is completed through meetings, training exercises, personal contact, information updates and our [Emergency Responder Education Program](#).

## Our approach

Emergency preparedness requires a systematic approach to identify potential hazards and plan mitigations so that a response is rapid and considers the safety of responders, the community and the environment.

Our programs use an organizational structure for incident management which, depending on the nature and magnitude of an incident, cover all levels of the organization – from frontline workers to executive leadership – and can be activated immediately. These programs are regularly reviewed and periodically audited to support their continual improvement and proper functioning. An [overview](#) of our emergency management programs is posted on our website.

We have comprehensive [emergency response plans](#) tailored to each business unit to cover their operations and associated risks, including geographic-specific information. We regularly test these plans to ensure they work as expected. Plans are shared with local first responders and most are available publicly on our website.

## Training and exercises

We place high importance on training our employees and direct contractors who may be involved in an emergency response. The training aligns with the role individuals would fill during a response and covers potential hazards or risks that may be encountered during an emergency.

Our emergency response training uses the [Incident Command System](#), a federally recognized emergency response methodology, to manage the emergency response process. We also design emergency response training programs that meet the specific needs of each business unit.

Exercises are performed to assess the effectiveness of the training, to test the emergency response plans and to refresh skills and knowledge. In general, each major operating region within our system is required to complete a full exercise cycle every three years. A full exercise cycle includes at least one full-scale exercise, multiple tabletop exercises and equipment deployments.

We stage both discussion-based and operations-based exercises, including workshops, tabletop exercises, notification drills, equipment deployments, functional exercises and full-scale exercises involving equipment, our employees and contractors, local first responders, other third-party agencies and Indigenous communities. These exercises give them the opportunity to observe the process, have a first-hand look at how we are prepared to respond in the event of an incident and provide feedback on how they would react or assist during an emergency.

To provide additional capacity and backup to the regional response structure, we maintain a roster of team members who are trained to respond to a range of large-scale events.

## More information

See the [Emergency management](#) page and the following pages on our website for more information:

- [Emergency management: Policy, goals and objectives](#)
- [Hazard identification, risk assessment and controls, and cleanup and remediation](#)
- [Stakeholder liaisons and continuing education](#)
- [Incident management structure](#)
- [Training and exercises](#)

See our [2024 Sustainability Report](#) for performance data and highlights.

See our [2024 Datasheet](#) for emergency preparedness and response-related data.