EXCAVATING NEAR UNDERGROUND PIPELINES

Know what’s below
In the United States alone, more than two million miles of pipelines deliver petroleum and natural gas products. Third-party damage to pipelines is one of the major causes of pipeline incidents. When a one call is placed prior to digging, the excavation is completed safely 99 percent of the time.

What is 811?
811 is a free, national one call number that connects a caller from anywhere in the country to the appropriate local one call center. Professional locators will be sent to the proposed excavation site within 2-3 business days to mark the approximate locations of pipelines and underground utilities so you can work safely near them.

When should I call 811?
Although one call laws differ slightly from state to state, it is a legal requirement to make a one call notification at least 2-3 business days prior to the start of soil-disturbing activities, which may include:

- Excavating, deep tilling, drilling, auguring, installing drain tile and stockpiling materials
- Constructing fences, roads, driveways, ditches, berms, overhead or underground utilities and other facilities
- Operating non-agricultural heavy vehicles or equipment on or across the right-of-way where no roadway exists

The consequences of not calling 811
Calling 811 to have pipelines and utilities located is an important step in protecting yourself, your employees and contractors, and your business. Striking a pipeline could cause:

- Injuries and property damage
- Disruption of vital services
- Expensive fines and repair costs

Pipeline/utility depth and location
There is always a risk of striking a pipeline or other utility, even if you think you know or can identify what might be present in the area. The depth of pipelines and utility lines can vary for a number of reasons, such as:

- Erosion
- Previous digging projects
- Uneven surfaces

Aboveground pipeline markers don’t indicate the exact location of a pipeline, and multiple utility lines or pipelines may exist in one area. Always “Call Before You Dig.” It’s the law, and it is for your protection and that of others around you.

What information do I need when I call 811?
When you call 811, the one call center will ask for information to help line locators find the proposed excavation site and properly mark it. You should have this information ready when you call. Depending on your location, this may include:

- Your work site’s street address, the road on which it is located and the nearest intersection
- GPS coordinates and driving directions
- The type of work you will be doing and a description of the area
- Whether you have white-lined or pre-marked the excavation area
- The date and time excavation will begin

Working with Enbridge
An Enbridge representative may be required to monitor your excavation when working on the Enbridge right-of-way or near Enbridge facilities. For your safety and the safety of others, always confirm with Enbridge prior to beginning your work.

Always dig with CARE
Call 811 before you dig
Allow required time for markings
Respect the marks
Excavate carefully
What do I do if I accidentally strike a pipeline?

1. If you can do so safely, turn off any mechanized equipment. Move as far away from the leak as possible in an upwind direction.
2. Avoid contact with escaping liquids and gases
3. Call 911
4. Call the toll-free, 24-hour emergency number for your area:
   - Illinois, Indiana, Kansas, Michigan, Minnesota, Missouri, New York, Ohio, Eastern Oklahoma, Wisconsin and Pembina County, North Dakota: 800-858-5253
   - North Dakota, Montana and Polk County, Minnesota: 888-838-4545
   - Texas, Arkansas, Western Oklahoma and Mississippi: 888-650-8099
   - Louisiana: 877-548-1800
5. Follow instructions provided to you by Enbridge and local emergency responders

What NOT to do in an emergency situation
- Do not touch any liquid or vapor that may have come from the pipeline
- Do not drive into the area or start your car
- Do not light a match
- Do not turn on or off anything that may create a spark, including cell phones, telephones, light switches, vehicle alarms and flashlights
- Do not operate pipeline valves

Shelter-in-place
If you do not know the location of the pipeline leak, shelter-in-place and wait for additional instructions from emergency responders or Enbridge:

- Immediately go indoors and close all windows and outside doors
- Turn off appliances or equipment that circulate air, such as exhaust fans, gas fireplaces, gas stoves, heating ventilation and air conditioning (HVAC) systems
- Turn down furnace thermostats to the minimum setting
- Leave open all inside doors
- Avoid using the telephone, except for emergencies, so that you can be contacted by emergency response personnel
- Stay tuned to local radio (battery-operated) for possible information updates
- Even if you see people outside, do not leave until told to do so by local emergency responders

811. Know what’s below. Call before you dig.